

# STRATEGIC DIRECTION

## CONNECTING COMMUNITIES

Deliver a **DIVERSE RANGE OF QUALITY PROGRAMS** and services that support and connect **VULNERABLE MEMBERS** of our community.



**WORK COLLABORATIVELY** to co-design options that meet community needs; with particular focus on achieving social impact through early intervention.

Committing to the development of programs and services that are **PERSON CENTRED**, holistic and follow an **INCLUSIVE** service delivery.



## INCLUSIVE DISABILITY SUPPORT

Focus our efforts towards **ACHIEVING EQUALITY, INCREASE INDEPENDENCE** and the **OPPORTUNITY** for our community members and their carers to fulfil their potential to live their best lives.



Continue to grow our specialist disability service that **ENRICHES INDIVIDUAL LIVES** enhancing inclusion and participation in the community.



**BUILD AWARENESS AND CREATING TRUST** for people living with a disability, providing a safe environment to seek assistance.



## REFRAMING AGEING

Improve wellbeing of older people by **ENABLING PURPOSEFUL CONNECTIONS** and engagement in community.

**SUPPORT** older people to **LIVE WELL AT HOME** by the provision of customised and flexible help at home services.

Play an active role in **COMBATING AGEISM, ABUSE AND STIGMA AROUND OLDER PEOPLE** and people living with dementia.

**LEAD BEST PRACTICE** for people living with dementia within a community setting.



## INNOVATE FOR INDEPENDENCE

Create **INNOVATIVE SERVICES THROUGH PARTNERSHIP** to enable agility, sustainability and responsiveness to community needs.



Create independently sustainable **SOCIAL ENTERPRISES** that support our **SOCIAL IMPACT** causes.



Commit to being to an **ENVIRONMENTALLY SUSTAINABLE ORGANISATION** in our community.



## WALK ALONGSIDE ABORIGINAL AND TORRES STRAIT ISLANDERS

**EMPOWER** Aboriginal and Torres Strait Islander peoples to co-design and deliver programs to the community.



Create an organisational **STATEMENT OF COMMITMENT** in collaboration with local communities.



Enhance the cultural competency to **CREATE A SAFE AND INCLUSIVE ENVIRONMENT** for our employees and volunteers.



## ORGANISATIONAL CAPABILITY

Become an **EMPLOYER OF CHOICE** for employees and volunteers.



Ensure **QUALITY STANDARDS ARE MAINTAINED** at the highest level across all operations and services.



Create **ORGANISATIONAL INFRASTRUCTURE AND SOLUTIONS** that enable best practise operations and services.

Foster **WELLBEING, PROFESSIONALISM, AND A CONTINUOUS IMPROVEMENT** mindset.

